



**HEALING  
HEART  
ADVISORY**



**Clarity • Dignity • Peace of mind**

# **COMPANY PROFILE**

Compassionate Estate Guidance

[www.healingheartadvisory.co.za](http://www.healingheartadvisory.co.za)





# ABOUT OUR COMPANY

**With Care and Clarity, Through Every Step of the Journey.**

Healing Heart Advisory is a Johannesburg-based Deceased Estates Advisory Firm founded by Nazlee Durrell, Director and Head Advisor. The firm provides compassionate, affordable, and efficient estate administration support to families managing estates valued under R250 000.

With a deep understanding of the emotional and procedural complexities involved, Healing Heart Advisory bridges the gap between families, the Master of the High Court, and Banking Institutions. By simplifying administrative processes, ensuring legal compliance, and offering empathetic guidance, the firm helps families navigate estate matters with clarity, dignity, and peace of mind.





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# WHO WE ARE ?

## **Mission and vision statements**

We specialise in assisting with Estates valued under R250 000, offering comprehensive guidance that bridges the gap between families and key institutions such as the Master's Office and Banking Institutions. Our role is to ensure that every estate is handled with diligence, respect, and transparency, allowing families to focus on healing while we manage the administrative process.

At Healing Heart Advisory, we recognise that estate administration is not merely a legal obligation but a sensitive process that touches the lives of those left behind. Our approach combines expert knowledge with empathy and understanding, ensuring that each client receives the highest standard of care and support during a time of loss.





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# OUR VISION

Our Vision is to be a trusted partner and leading advisory firm in the estate administration space, known for integrity, compassion, and excellence in service delivery.

We are driven by our belief that every family deserves guidance, clarity, and peace of mind as they navigate the final affairs of their loved ones.





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# OUR MISSION

Our Mission is to provide ethical, compassionate, and efficient estate administration services that ease the burden on families during times of loss. We are dedicated to ensuring that every estate, regardless of its value, is managed with care, accuracy, and respect, while upholding the highest standards of professionalism and compliance.

Through personalised guidance and transparent processes, we aim to empower families with understanding and peace of mind, fostering trust and restoring dignity throughout the estate administration journey.





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# MEET OUR FOUNDER

And Head Advisor

## **Mrs Nazlee Durrell**

Nazlee Durrell brings 2 Decades of experience in the Banking sector, with 12years+ in the Deceased Estates industry, having served as a Senior Manager at one of South Africa's top financial institutions.

She leads Healing Heart Advisory with expertise, empathy, and a commitment to supporting families through every step of estate administration.





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# MEET OUR PROFESSIONAL TEAM



**Sanele Breakfast**

Office Administration



**Byron Canham**

Lead Generation Officer





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# WHAT WE OFFER ?

- **Consultation Only**
- **Guided Administration**
- **Full Estate Management**

The firm provides compassionate, affordable, and efficient estate administration support to families dealing with estates valued under R250 000.

Healing Heart Advisory bridges the gap between families and the Master of the High Court by simplifying the process, ensuring compliance, and offering guidance through emotionally challenging times.

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# OUR COMMITMENT TO THE COMMUNITY

## **Accessibility and Inclusion**

We are committed to making estate administration services accessible to all families, particularly those managing estates of modest value. By offering affordable and transparent support, we help ensure that every family has the opportunity to settle their loved one's affairs with dignity.

## **Education and Empowerment**

We actively work to educate and empower communities through awareness initiatives, workshops, and guidance on estate planning and administration. Our goal is to build understanding and confidence, enabling families to make informed decisions during difficult times.

## **Compassionate Support and Service Excellence**

We pledge to serve our community with empathy, respect, and professionalism. Every interaction reflects our belief that estate administration is not just a legal process but a service to people — helping them find closure, clarity, and peace of mind.





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# CONTACT US

## **Our Address :**

Johannesburg, Weltevreden Park

## **Our Phone :**

087 265 0866



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**2025 Company Profile Presentation**

**THANK YOU**

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